

Explanations according to the duty to inform according to Art. 13 of the GDPR and § 32 BDSG regarding the handling of your data in our company and your data protection rights.

Responsible authority for processing data is:

TERRAX Außenhandels-GmbH
Legal Representative: Johannes Neisemeier
Endelner Feld 22
46286 Dorsten, Germany
Tel.: +49 (0)2369 20338-0
Email: info@terrax.de

You can reach our data protection officer at:

datenschutz@terrax.de

Customer and supplier data

Which data do we use?

The following data is collected by us within the scope of our business relationship: Customer number, company, name of contact person, street, house number, postal code, city, telephone number, mobile number, fax number and email address, company data, contact person, bank details, invoice data, credit limits, terms of delivery & service, delivery address, inquiries, email correspondence

Information for processing purposes and on the legal basis

We collect this data for the purpose of fulfilling the contract, expanding the business relationship and/or providing appropriate advice and information on our company's products by post, telephone or email. However, they are also necessary and required for this purpose. The legal basis derives from the GDPR Art. 6 (1) lit. a (consent), lit. b (performance of contract) and lit. f (legitimate interest).

Recipient of personal data

The data collected will be stored and processed internally for the specified purpose.

In addition, it may be necessary for us to share the information with the following third parties: advertising agencies (newsletter if separate consent is given), printer's (catalogue despatch), forwarding agents (for parcels GLS, for pallets various forwarding agencies), tax consultants (for internal accounts).

This data is only transferred for the purpose of fulfilling the contract or further expanding the business relationship.

Transfer of your data to a third country (outside EU/EEA)

Your data will not be transferred to a third country.

Duration for which the personal data will be stored and criteria for determining that duration

The statutory retention period shall apply if a contractual relationship has been established. Otherwise we will delete your data three years after the last contact with you.

Your data protection rights include:

- Right to information as regards the personal data concerned (Art. 15 of the GDPR)

- Right to rectification (Art. 16 of the GDPR), erasure (Art. 17 of the GDPR) including the right to restriction of processing (Art. 18 of the GDPR)
- Right to object to the processing of your personal data (Art. 21 of the GDPR)
- Right to data portability (Art. 20 of the GDPR)
- The right to revoke consent granted at any time without affecting the lawfulness of the processing carried out on the basis of the consent up to the point of withdrawal (Art. 7 (3) of the GDPR)
- Right of appeal to a supervisory authority (Art. 77 of the GDPR); your supervisory authority is:
Landesbeauftragte für Datenschutz und Informationsfreiheit Nordrhein-Westfalen
Kavalleriestr. 2-4
40213 Düsseldorf, Germany
Telephone: +49 (0)211 38424-0
Fax: +49 (0)211 38424-10
Email: poststelle@ldi.nrw.de
- Right to information as to whether the provision of personal data is required by law or contract or necessary for concluding a contract and whether the data subject is obliged to provide the personal data and the possible consequences of not providing the data.